



**2023 Patron Survey: Please help the Library by sharing your feedback with the Board as we embark on our next three-year strategic planning process:**

**Do you have a library card?** YES \_\_\_\_\_ NO \_\_\_\_\_ **Do you live in Lindenhurst?** YES \_\_\_\_\_ NO \_\_\_\_\_

**If yes, please check if you live:** \_\_\_\_\_ North of Sunrise Highway OR \_\_\_\_\_ South of Montauk Highway

**How often do you visit the library? Circle the closest match:** Daily 2-3 times a week Once a week Few times a month Monthly Every few months Never

If English is not the first language spoken in your house, please let us know the language spoken: \_\_\_\_\_

**Circle any areas that you visit in the Library:**

Children’s Department Play Area Adult sitting area/tables Quiet Study Room Computer/Printing area

Teen Zone Courtyard Annex Backyard Other: \_\_\_\_\_

**Circle all the services you use:**

Social Services Advocate Video Games Local History Collection Magazines/Newspapers Museum/Ticket Passes  
Book a Librarian WiFi Community Service Recycling Center Seed Library Printing/Fax Online Databases  
Notary Libby Hoopla Kanopy CreativeBug PressReader Hotspots Other: \_\_\_\_\_

**Answer the following questions with 1 being you strongly disagree, 2 is disagree, 3 is neutral, 4 is agree, and 5 being you strongly agree with the statement. If the statement doesn’t apply to you – choose N/A**

The Library is a welcoming place to visit	1	2	3	4	5	N/A
The Library offers all the services I’m looking for	1	2	3	4	5	N/A
I can find what I'm looking for on the Library's website	1	2	3	4	5	N/A
I use the Library’s online services more than the physical Library	1	2	3	4	5	N/A
Staff display excellent customer service skills	1	2	3	4	5	N/A
Staff answer my questions and I leave satisfied	1	2	3	4	5	N/A
I use the book displays to find a book to read	1	2	3	4	5	N/A
Staff help me with computer and technology questions	1	2	3	4	5	N/A
The Library offers a wide range of library programs	1	2	3	4	5	N/A
I attend programs and other events at the library	1	2	3	4	5	N/A
I bring my child to library programs	1	2	3	4	5	N/A
My teen attends library programs or community service events	1	2	3	4	5	N/A

**Please share feedback for responses that you marked as “disagree” or “strongly disagree” on the back of this sheet so we can improve our services.**

**Do you have suggestions on services we can add? (Use back of sheet if needed)** \_\_\_\_\_

**Is there anything else you would like to share with us today? (use back of sheet if needed)** \_\_\_\_\_

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