

SOCIAL SERVICE ADVOCATE PROGRAM

Information Guide



Our Social Services Advocate can:

- **Provide referrals to outside community organizations and agencies regarding:**
 - Mental health
 - Addiction
 - Counseling
 - Food Insecurity
 - Legal Services
 - Social Services
- **Assist patrons in applying for government programs and assistance such as:**
 - Unemployment benefits
 - Housing programs
 - Social Security
 - Medicaid
 - Public Assistance
 - **SNAP** (Supplemental Nutrition Assistance Program)
 - **HEAP** (Home Energy Assistance Program)
 - **ACP** (Affordable Connectivity Program)
- **Assist patrons in following up on their applications and inquiries with organizations and government entities**

Please Note Prior to your Appointment:

- Our Social Service Advocates cannot provide therapy or therapeutic counseling to patrons.
- Advocates can refer you to therapy providers, but they do not provide therapy themselves.
- Our advocates aim to help you take positive steps into your future. They will set and make goals with each session.
- Appointments should not be used solely for socialization. Referrals to outside organizations can and will be made according to the client's needs and according to our ability to assist.
- Appointments are for one client; friends and relatives must make an additional appointment if they would like to see a Social Services Advocate.
- All documentation & files are deleted, and or shredded, after appointments for client safety in accordance with HIPAA.



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Have Questions? Contact Us!

Call 631-957-7755 or email us at
socialwork@lindenhurstlibrary.org



To Prepare for your Appointment with a Social Services Advocate, Please:

- Come on time for your appointment
- Come with a clear mind
- Bring any documentation you might need as indicated by the Social Services Advocate

30 - 45 minute appointments can be made:



By speaking
with a librarian
or staff member



By calling the direct line of the
Social Services Advocate team at
631-957-7755 (ext. 137)



By emailing the Social
Services Advocates at
**socialwork@
lindenhurstlibrary.org**



Lindenhurst Memorial Library

One Lee Avenue, Lindenhurst NY 11757
631-957-7755 · info@lindenhurstlibrary.org
www.lindenhurstlibrary.org

